



Manipal Business Solutions



India's leading tech-led business solutions provider for the BSFI industry

MBS empowers banks, NBFCs, and fintechs with secure, scalable, and compliant solutions across Doorstep Fulfilment, Business Software, and Financial Inclusion. From digital onboarding and CKYC to on-ground verification and last-mile service delivery, we bridge the physical-digital gap through innovation, reach, and reliability, backed by the trusted legacy of the Manipal Group.

Core offerings



Doorstep Fulfilment
Services



Enterprise-wide
Software Solutions



Financial Inclusion
Solutions

Doorstep Fulfilment Services Suite

MBS's Doorstep Fulfilment Services are designed to extend the reach of financial institutions, ensuring that banking services are accessible, efficient, and compliant.

Biometric KYC & Re-KYC

Enables secure and compliant customer onboarding through biometric authentication at the doorstep, with trained field agents capturing accurate data.

Contact Point Verification

Fast, geo-tagged address verification with 4-hour TAT, real-time alerts, and supervisor tracking, ensuring accuracy and reducing fraud.

Field Investigation Services

Covers detailed checks such as employment status, business activity, and neighborhood feedback to support better credit assessment and risk control.

Device Deployment

End-to-end deployment of biometric devices, micro-ATMs, and POS terminals with doorstep delivery, setup, and support across India.

2,00,000+

Doorstep KYC
conducted per month

9,500+

Pin codes covered through
our extensive network

4,000+

Active agents delivering
last-mile services



Enterprise-wide Software Solutions



Customer Onboarding

API-driven platform that streamlines customer onboarding with automated workflows, real-time validations, and compliance checks reducing turnaround time, improving accuracy, and ensuring smooth customer onboarding at scale.



CKYC Solution

Seamlessly integrates with the Central KYC Registry managed by CERSAI under PMLA. Automates bulk uploads with built-in image compression and data validation, ensuring zero rejections and 100% compliance.



Merchant Onboarding

Enables fast and compliant merchant onboarding with digital forms, eKYC, document capture, and instant verification, helping institutions expand their network while meeting all applicable all regulatory norms.



5 Million+

Customers onboarded through our Customer Acquisition Solution



8,000+

Bank branches served with our CKYC Solution



60 Million+

CKYC IDs generated through our CKYC Solution



2.1 Million+

Merchants onboarded through our Merchant Onboarding Platform



Bringing Banking Closer To Rural India

MBS empowers communities in remote regions by enabling convenient access to essential banking services through a secure, tech-enabled delivery model.

Financial Inclusion Solutions

MBS is committed to expanding access to essential banking services across rural and remote regions. With a strong network of trained Business Correspondents, we bring doorstep banking to communities through secure, tech-enabled platforms.

Rural Extension Branches

MBS helps banks grow their rural presence through ultra-thin, fully compliant, and cost-effective branch models. These branches are set up and managed at nearly one-third the cost of a traditional branch, offering a smart and scalable solution for expanding networks in geographically dispersed areas.

15,000+

Business Correspondent
Network

45,000+

Villages Covered
Across 24 States

350+

Rural Extension
Branches Operated

Creating Value, Delivering Impact



Trusted partner
for leading banks and
financial institutions



Capability to
deliver large and
complex projects



Advanced
technology tools
for cost efficiency



Established
network with PAN
India presence



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